

Warranty Claim Form

This form is used to submit a warranty claim. Please complete all fields legibly.

Before submitting a warranty claim, prepare a document confirming the purchase and the delivery note number, as well as photographs of the defect where required to assess the claim. For desks with electric height adjustment, first perform a reset in accordance with the operating instructions.

1. Claimant details

Company name	Person submitting the claim
Telephone	E-mail
Company address	Claim submission date

2. Order and Product details

Purchase order number	Delivery note / invoice number
Order line item	Catalogue code / Product name
Quantity concerned by the claim	For a Sit&Stand desk, attach photographs of the rating plates of the control unit (serial number), column, frame and handset.
Packaging condition: ☐ undamaged ☐ damaged	

3. Warranty claim description

Description of the identified defect / non-conformity

4. Documents attached to the claim

☐ proof of purchase / DN ☐ defect photos ☐ rating plate photos ☐ fault video

5. Claim confirmation

Claimant's signature	Date / company stamp
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